



*"Lance Dohm, service specialist of **greenSource Cincinnati**, was very professional. He explained to me what he was doing...looked at our data center and took a few pictures. He attached a new contact card to the UPS and then proceeded to tell me about the other services that **greenSource** offered..."*

- Longaberger Technician

Power, Cooling, Service...we have you covered

Many have come to know **greenSource Cincinnati** as a resource for mission critical Power & Cooling equipment, but, did you also know that we can handle all your long-term equipment maintenance and service needs?

Longaberger® is one of many happy customers we have been servicing for years. We offer technical support, preemptive maintenance visits, keep service and warranty contracts current and offer proactive parts replacement and equipment upgrade options.

greenSource Cincinnati is committed to offering the highest level of service from factory trained Schneider Electric IT field service engineers.

The most popular service choice for our customers is the Critical

Power and Cooling Services (CPCS) annual Preventive Maintenance visit. Schneider Electric provides a comprehensive visual, environmental and electronic inspection of the UPS and/or PDU System to ensure that components are performing to defined technical and environmental specifications. This service includes all labor and travel expenses with a 7 X 24 scheduling upgrade option,

Please visit [our website](#) for more information.

Longaberger® Service

- **Advantage Ultra Service Plan**
- **Semi-Annual Battery Maintenance**

Features & Benefits

- **Includes Labor & Travel Expenses**
- **Provide Certified Service Personnel - frees customer resources to concentrate on core business activities.**
- **Proactive Maintenance Assures system will perform to manufacturer specifications.**
- **Environmental inspection - verify the system's surroundings to optimize the lifetime of the UPS solution.**
- **Flexible service scheduling options supports customer's varying business requirements.**
- **Site Report provides a detailed assessment and recommendations to proactively diagnose and prevent any potential risks to the system.**